



# NEWSLETTER

**Church Street Practice  
Patient Participation Group**

**Number 71 Autumn 2017**

## **Church Street Practice Patient Participation Group (PPG)**



**Open Meeting on  
Wednesday 15 November  
in the Church Street Practice  
Waiting Room, 7.30pm**

**A Panel of Church Street Practice staff will be  
available to answer questions**

Questions can be submitted in advance using any of the contacts on the back page, or handed in to the Reception Desk in advance for the attention of the PPG Committee.

**Followed by the AGM at approximately 8.45pm  
Please see the revised constitution on Pages 4 and 5**

Church Street patients are encouraged to attend our public meeting and AGM; we are always looking for new members to join the Committee and names to add to our list of helpers. Calling everyone who wishes to take a keen interest in our involvement with the practice.



## Wantage Health Centre Building Expansion – Update from the Church Street Practice PPG

There has been much talk about expanding Wantage Health Centre and we have attended meetings along with Church Street and Newbury Street representatives involving the Oxford Clinical Commissioning Group (OCCG), Oxford Health Authority and Assura (landlord) over the past year. We are still in the process of negotiating funding but to date there is no agreement with the OCCG to enable expansion to go ahead. Expansion is needed to increase capacity to enable more staff to be employed to meet the expected population increase over the next few years in the Wantage, Grove and surrounding areas. Both practices are at capacity space wise and between them they currently look after 30,000 patients. Even when funding has been achieved any expansion will still take approximately 18 months to 2 years to complete. It is also important to clarify that the new leisure centre is not being built on land owned by Wantage Health Centre landlords and does not impact on any potential expansion of the Health Centre.

Patient power is crucial so if you wish to help your practice in this matter, please write to your MP [ed.vaizey.mp@parliament.uk](mailto:ed.vaizey.mp@parliament.uk) or local councillor voicing your concerns. The more people who show concern about the future of local healthcare provision, the better chance we have of OCCG prioritising the future needs of Wantage.

Thank you PPG Committee.

## PRATICE NEWS



Now you can keep up-to-date with all the latest news from the practice on our facebook page! Please search for Wantage Church Street Practice and follow us.

## ENGAGE CONSULT



You can now contact your GP or a member of the practice team on-line

To access this service visit our website [www.wantagechurchstreet.co.uk](http://www.wantagechurchstreet.co.uk) and click the “Request Help Online” button

If your message is received before 4.30pm Monday-Friday you will receive a telephone call back or message within 2-4 hours. After 4.30pm you will receive a response the next working day.

The online service can be used in three ways:

- A request for help with a **non-emergency** medical problem. If you select this option you will be asked to enter the reason you are requesting help e.g. sore throat, back pain etc. and then you will be asked a series of relevant medical questions. The answers to these questions will provide very useful information to help the GP or alternative clinician decide what to do next in order to help you best.
- An admin or other query, for instance: “have you sent the letter for my referral yet” or “I haven’t heard about my appointment with the diabetic nurse yet, can you help?” or “can I have a sick note?”
- To access self-care advice from the NHS  
<http://www.nhs.uk/Conditions/Pages/hub.aspx>.

We would like to welcome to the practice:



Dr Helen Dee who will be with us on a Monday, Wednesday and Thursday starting from 2<sup>nd</sup> October 2017.

Katie Swatton who recently joined the prescriptions team.

Dr Hannah Williamson who will be locuming with us on a Monday and Friday until December 2017.



**PLEASE  
NOTE:**

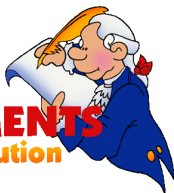
To all patients of Church Street Practice,

Your committee has reviewed the constitution and decided that it should be updated and amended.

Please see the amendments inserted into the old constitution using italics. These amendments should be discussed and voted on at the AGM on 15 November 2017 (see front page of this newsletter for details).

If you wish to comment on these amendments but are not able to attend the AGM please use contacts on page 8 or leave comments in the PPG suggestion box in the waiting room. We look forward to seeing many of you at the AGM.

**AMENDMENTS  
to the Constitution**



*Suggested amendments in italics* to the Constitution of Church Street Patient Involvement Group (PIG) 1995

All patients of the Church Street Practice are members of *the Patient Participation Group (PPG) previously known as the Patient Involvement Group (P.I.G.)*

Its aims will be:

- To foster an understanding of the practice and help to influence its development
- To gather and share with the doctors the views of patients and their families about how the practice works
- To promote an understanding of the issues involved
- To draw attention to unmet needs
- To provide opportunities for all concerned to meet together

There shall be a committee of 7 members elected at the Annual General Meeting. This group shall, at its first meeting elect from their members a chair person, a Secretary, and a Treasurer. This committee shall have the ability to co-opt members. *It is suggested that the Newsletter editor, The Practice Manager and a Doctor shall be ex-officio members and not part of the seven and that co-opted members will normally be limited to two except if co-opted for*

*a special reason, ie an event or project .It is also suggested that any member of the PPG can ask to attend a committee meeting for a specific purpose.*

*Also that each member of the committee (apart from elected officers) should be willing to take a specific role, i.e. minutes secretary, general secretary, publicity officer, newsletter distribution, vice chair.*

*There should be a minimum of six meetings a year and a member of the Newbury Street PPG be asked to attend each meeting and a member of this PPG should, if invited, attend a Newbury Street PPG meeting.*

*The normal length of service should be three years but members may be re-elected.*

The Annual General Meeting of the *PPG* shall be held in the Autumn each year, 14 days notice of the AGM shall be given by notices at the Health Centre *and other places, adverts and/or diary entries in village newspapers and local press, the practice website and the September edition of the Newsletter.*

Extraordinary General Meetings of *the PPG* may be held at the discretion of the committee.

The quorum for the AGM shall be *20* members and for committee meetings *5* members (*including ex-officio members*). The chairman of the meeting shall have a second casting vote (applying to the office of the chair) providing that he/she has already used their personal vote.

These rules shall only be altered by a simple majority vote of those members present and voting at the AGM.

A decision to dissolve the group shall require a two thirds majority vote of those members present and voting at an Extraordinary Meeting of the group. In the event of any funds being held by the *PPG* at the time of its dissolution, these funds shall be given to the practice charity.

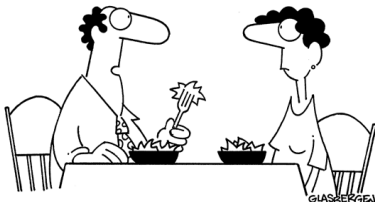
The amendments are printed in *italics*; please study before the AGM as the revised constitution needs to be accepted, amended or rejected at the AGM Meeting. 1995 (2017)

## DATES FOR YOUR DIARY

### DIABETES SUPPORT GROUP

HELD IN THE HEALTH EDUCATION ROOM FROM 2-4 PM

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www.glasbergen.com



"My doctor says I'm a Type 8 diabetic...that's a Type 2  
with four times more excuses for not exercising."

**Wednesday 4<sup>th</sup> October 2017**

Leila from 'Oxfordshire Sport and Physical Activity' support for people with diabetes

**Wednesday 6<sup>th</sup> December 2017**

Probably a presentation by one of our members on what causes diabetes.

Patients, their families and friends from both practices are welcome  
Ring *Jean* 868396 for more details



**The drop-in flu clinics will be held on  
Saturdays 7<sup>th</sup> and 14<sup>th</sup> October from  
9.00am – 12.00 noon.**

If you miss the first please make sure you come to the second, it is very important for those who are at risk if they catch flu.

**LET'S TALK  
ABOUT IT!**

Annual General Meeting

**PATIENT PARTICIPATION GROUP  
OPEN MEETING AND AGM  
WEDNESDAY 15 NOVEMBER  
(SEE FRONT PAGE FOR DETAILS)**

## PRESCRIPTION REQUESTS



Remember, when submitting your repeat prescription or being prescribed medication, you can nominate any local chemist to supply you. Your local choices in alphabetical order are:

- Boots (Wantage)
- Bretts (Grove)
- Cleggs (Wantage)
- Lloyds (Wantage)



**Skin Problem E-mail Advice Service:** The practice is offering a new service to our patients, giving advice from our GPs via email about skin problems (such as a blemish, spot, or rash). Pick up a leaflet in reception or visit our website for more details.

## LETTERS



It is really **IMPORTANT** that we hear from you, all patients are automatically members of the PPG! How about writing an article on something related to health that interests you?

*Also please use the PPG suggestion box in the waiting room.*



## **If you don't wish to keep this newsletter please pass it on:**

*The editor thanks everyone who has contributed to this Newsletter which is prepared and compiled by and on behalf of the patients of Church Street Practice. Suggestions, letters, articles and ideas are always welcome.*

Please contact:

Jean            868396            [mjsuth34@gmail.com](mailto:mjsuth34@gmail.com)  
[churchstreetpig@gmail.com](mailto:churchstreetpig@gmail.com)

Practice website (which includes PPG Information)  
[www.wantagechurchstreet.co.uk](http://www.wantagechurchstreet.co.uk)

## **USEFUL PRACTICE CONTACT INFORMATION**

**Tel:**                    01235 770245  
**E-mail:**              [churchstreetpractice@nhs.net](mailto:churchstreetpractice@nhs.net)

Repeat prescriptions cannot be taken over the telephone they must either be placed in the box in reception or requested by e-mail to the following address:  
[churchstreet.prescriptions@nhs.net](mailto:churchstreet.prescriptions@nhs.net)

**Website:**            [www.wantagechurchstreet.co.uk](http://www.wantagechurchstreet.co.uk)

**Out of Hours Emergency Service:**  
before 8.00 am and after 6.30 pm call 111